



## Mobile Field Service Solutions for Microsoft Dynamics SL

Mobilize your Dynamics Field Service Management with FieldConnect.

Since 2002, FieldConnect has provided mobile solutions designed around the needs of field service organizations - from your field engineers, to your dispatchers, to the back office, and your end-customers.

All the solutions integrate directly with your Dynamics SL Field Service Management module providing real-time connectivity to your ERP, which speeds billing and simplifies the management of your service customers. FieldConnect eliminates the need for a secondary field service database, synchronizations, connectors, or export files, which impedes real-time access to mission critical information. Above all, FieldConnect solutions are device-agnostic, leveraging your existing devices in the field. FieldConnect mobile applications provide instant access to assigned jobs, service history, site equipment, inventory, html forms and attachments to mobile technicians – eliminating paperwork, streamlining workflows and business processes, for timelier invoicing and efficient payroll processing.

For your service organization, supercharge your Dynamics Field Service Management module with FieldConnect mobile workforce solutions.

- FieldAccess with FieldTime - Link field workers and office staff with this electronic work order software, minimizing the time between customer sign-off and invoicing. With FieldTime, simplify technician time review with this integrated review and approval solution.
- FlexMode – Complete electronic work orders when there's no network connectivity.
- FieldGateway - Gain visibility into field operations with a mobile portal for work order creation, full web-enabled graphical dispatch board, planning, scheduling and routing, as well as real-time visibility into job status, GPS location based technician mapping, and accurate tracking of field technician performance.
- FieldDirect - Win new and add-on business by giving your customers a mobile customer portal. Request new service online 24/7, generating a service order. Gain real-time visibility into the status of current service calls, and view your service/site history, equipment history, forms, attachments and notes.
- FieldProject - Capture project time for field engineers and crews from any web-enabled mobile device. Field personnel reviews and manages active projects and associated task codes, project history, note sharing, crew time tracking, and a mobile forms engine.
- FieldQuotes - A remote quoting solution allowing field technicians and sales staff to instantly quote and close new and add-on business while face to face with the customer with complete real-time access to customer history, service agreements, rate tables, inventory and equipment.